



Week 4: Program Logistics

- Risk Management PNP
- Location and Logistical Considerations
- Crisis Management
- Documentation, Waivers and Liability
- Gear list, Care and Maintenance

Learning Opportunities

1. Complete Logistics and Risk forms for 2+ locations.
2. Poll Everywhere Survey Questions
3. Share strategies among group members.

Session Outline:

- Intro and Check-In
 - Check for questions and clarification needs.
- Concept Review
 - Homework: Share and discuss program design progress from each group member.
- New Content
 - Location and Logistical Considerations, Risk Management PNP & Crisis Management
 - Gyms
 - Waivers
 - Instruction in Gyms
 - Emergency Procedures
 - Gear
 - Outdoor (Gaines & Martin, 2014)
 - Risk Management
 - Guide Scope and Mindset
 - “Identify, Assess, Decide” (Gaines & Martin, 2014, 182)
 - Dunning Kruger Effect (Jarry, 2020)
 - Experience v Complacency (XX)
 - Checklists to reduce risk. (Gawande, 2009)
 - Case study/Scenarios
 - Emergency Procedures
 - Plans
 - Incident Reports
 - Permits (*Caring for the Land and Serving People.*, 2020)
 - AMGA Ideas <https://amga.com/permits/>
 - Where to look and who to talk to



- BLM, County, State, Ranger District.
- Insurance Options
 - Guide and Outfitter Insurance
 - Single Event Insurance
- Documentation, Waivers and Liability
 - Pre-Trip Planning
 - Waivers
 - Medical History
- Gear List, Care and Maintenance
 - As a part of professionalism and liability management.
 - <https://gearlog.org/>
 - Spreadsheets
- Group Discussion and Planning Time
- Homework
 - Research rock climbing accidents and return with insight for your own program.
 - Create a gear list and maintenance log.
- Closing

References

- Caring for the land and serving people.* (2020, September 28). USDA Forest Service. Retrieved April 21, 2021, from <https://www.fs.fed.us/specialuses/>
- Gaines, B., & Martin, J. D. (2014). *Rock Climbing: The AMGA Single Pitch Manual*. FalconGuides.
- Gawande, A. (2009). *The Checklist Manifesto: How to Get Things Right*. Henry Holt and Company.
- Jarry, J. (2020, December 17). *The Dunning-Kruger Effect Is Probably Not Real*. McGill University. Retrieved May 19, 2022, from <https://www.mcgill.ca/oss/article/critical-thinking/dunning-kruger-effect-probably-not-real>
- Permits | AMGA.* (n.d.). American Mountain Guides Association. Retrieved April 18, 2022, from <https://amga.com/permits/>



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"RCE" MODEL:

Repetition x Confidence x Experience (1-5 score)

Repetition	Confidence	Experience
1 - Rarely	1 - Very Concerned	1 - < 3yrs
2 - Seldom	2 - Nervous	2 - 3-5yrs
3 - Occasional	3 - Moderate	3 - 6-15yrs
4 - Often	4 - Pretty Sure	4 - >15yrs
5 - All the time	5 - Positive	

80-100	High Complacency	Stop and Think
60-79	Moderate Complacency	Think and Monitor
40-59	Safety Zone	Proceed
20-39	Moderate Skill	Review Procedures
1-19	Low Skill	Stop, Get Help